

Please adapt the letter below for your uses and share the information with your patients regarding MYIO and updates to the telehealth experience.

Introduction to MYIO Letter:

MYIO is your all-in-one patient portal! With MYIO, you have one easy platform for all interactions with our practice.

Through the MYIO app or browser, you can securely communicate with your care team, join telehealth appointments, view and pay your account balance, request future appointments, complete ongoing mental health assessments, access educational materials and resources, update your personal and insurance information, and much more.

If you haven't met with your provider yet, MYIO will help you onboard with your provider and prepare you for your first session. We'll make it easy for you to get all the information you need to start your provider relationship online, so you don't have to fill out paperwork in the office when you begin.

We care about your security. Both the MYIO app and web browser versions, and secure messaging, are HIPAA-compliant and backed by market-leading secure cloud infrastructure.

For questions regarding MYIO, please reach out to your provider or your care team! We look forward to offering you an improved patient experience with MYIO.